



Return of Merchandise numbers will be used and the returned merchandise must reach Big Bike Parts® within thirty (30) days after the original ship date to the buyer. Big Bike Parts® will not accept the return of or issue refund for any merchandise more than thirty (30) days after the original ship date to the buyer. Close out items are non-returnable.

Big Bike Parts® will only accept the return of merchandise with RMA numbers (return authorization merchandise) provided that it is not consumer damaged, that it is returned in its original packaging and that all of its parts, components and accessories are included.

Big Bike Parts® will not accept any shipment of return merchandise that is consumer damaged, not in its original condition, which is not returned in its original packaging or that does not have all of its parts, components and accessories included. Such merchandise will be returned to the buyer without credit.

Big Bike Parts® will issue any return of merchandise refunds based on the order amount less shipping and handling charges.

Big Bike Parts® will notify the Buyer once the returned merchandise has been received and processed. Any refund due to the Buyer will be made within 30 days of the date of receipt of the merchandise returned, in the same form of payment originally used to purchase the merchandise.

#### WARRANTY PERIODS:

Show Chrome Accessories line has a one-year limited warranty against manufacturer defects, with the exception of a few items like the helmet headsets which are two years. Hopnel products have a 3-year limited warranty, and the UltraGard covers have a 5-year pro-rated warranty.